

The McLean Company Return Policy

Please review the following guidelines before returning parts to The McLean Company.

Before returning the parts, the following information is required:

1. Part Numbers
2. Quantities
3. Invoice number
4. Date the part was received
5. Reason for the return

If there is an error on the dealer/vendor side, (Examples: shipped incorrectly, manual was incorrect) parts must be returned within 30 days to The McLean Company. After 30 days, restocking fees may apply due to vendor guidelines.

Standard restocking fees for normal part return is 20% per our vendors.

Parts cannot be returned if the invoice is older than 1 year.

Non-returnable parts include (but are not limited to):

- Filters
- Hydraulic hoses, tubing, fittings, and adapters
- Seal kits, seals, gaskets, and O-rings (see notes below for other rubber parts)
- Technical publications
- Fastener hardware such as bolts, screws, nuts, washers, clips, pins, etc.
- Electric fuses and breakers (see notes below for other electrical parts)
- Remanufactured or rebuilt parts
- Parts that have been modified or painted
- Used parts or parts not in new condition
- Packaged parts not in original Wirtgen Group packaging
- Special order parts, accessories, and machine options
- Component internal piece parts not listed in manuals
- Parts purchased more than 1 year prior to return date
- Inactive parts showing no sales activity twelve months prior to return date

Any parts returned to The McLean Company without authorization are not subject to credits.

Please contact The McLean Company before returning parts.